

12-08-03

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Nygren et al.  
Serial No.: 10/072,408  
Filing Date: February 8, 2002  
Group Art Unit: 2161  
Title: SYSTEM AND METHOD FOR IMPLEMENTING  
RECORDING PLANS USING A PRESENCE-  
BASED PLAN MANAGER

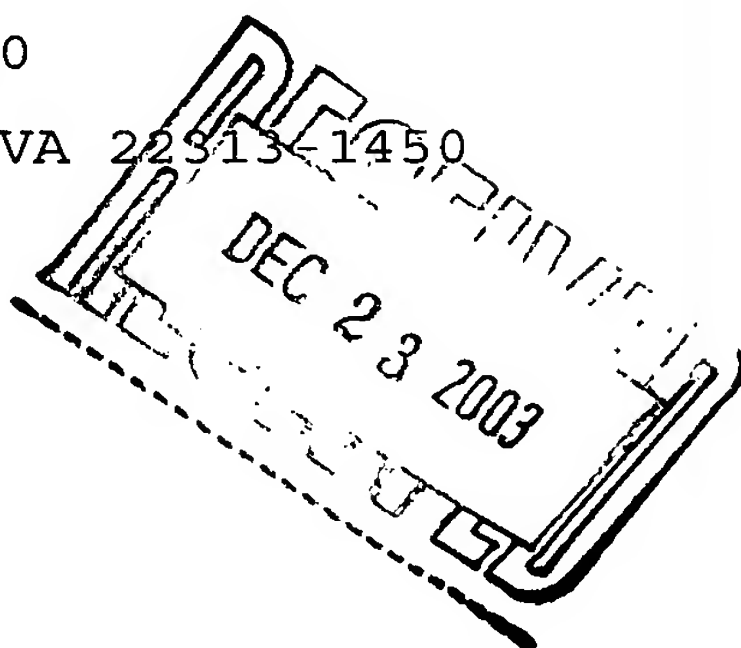
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GROUP 3600

Honorable Commissioner  
for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Dear Sir:



I hereby certify that this correspondence is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" under 37 C.F.R. § 1.10 on the date indicated below and is addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Willie Jules  
Name

December 4, 2003  
Date of Signature

Express Mail No. EV 323457145 US

#### INFORMATION DISCLOSURE STATEMENT

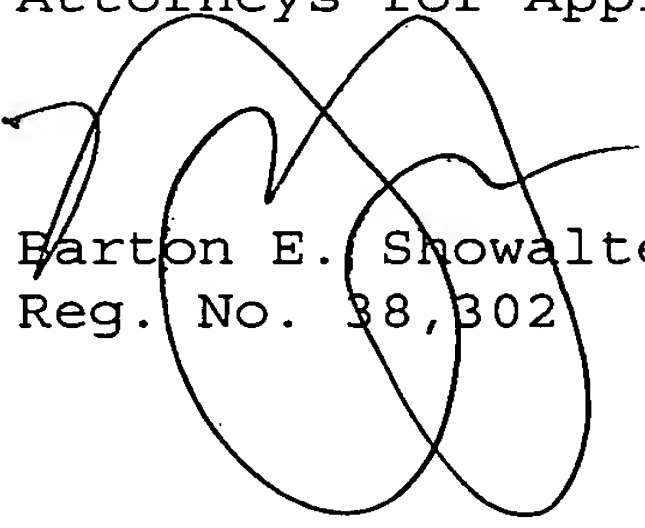
Applicants respectfully request, pursuant to 37 C.F.R. §§ 1.56, 1.97 and 1.98, that the references listed on the attached PTO-1449 form be considered and cited in the examination of the above-identified patent application. Copies of these references are enclosed for the convenience of the Examiner. Furthermore, pursuant to 37 C.F.R. § 1.97(h), no representation is made that these references qualify as prior art or that these references are material to the patentability of the present application.

Enclosed is a copy of a PCT International Search Report identifying the references contained in this Information Disclosure Statement. The PCT International Search Report has

a mailing date of November 14, 2003. Therefore, I hereby certify that the references contained in this Information Disclosure Statement were cited for the first time in a communication from a foreign patent office in a related foreign application not more than three months prior to the filing of this Information Disclosure Statement. Furthermore, in the event a patent term adjustment is requested, pursuant to the requirements of 37 C.F.R. § 1.704, Applicants submit that the references contained in this Information Disclosure Statement were received from a foreign patent office in a related foreign application not more than thirty (30) days prior to the filing of this Information Disclosure Statement.

Pursuant to 37 C.F.R. § 1.97(c), Applicants believe that this Information Disclosure Statement has been filed before the mailing date of a final action or notice of allowance. Therefore, Applicants believe that no fee is due. However, if a fee is required, the Commissioner is hereby authorized to charge any fees or credit any overpayments to Deposit Account No. 02-0384 of Baker Botts L.L.P.

Respectfully submitted,  
BAKER BOTTS L.L.P.  
Attorneys for Applicants

  
Barton E. Snowalter  
Reg. No. 38,302

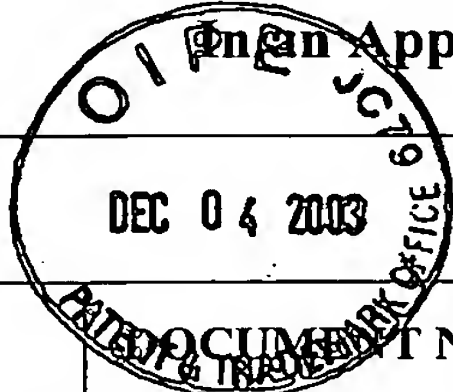
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PTO-1449		Application No. 10/072,408		Applicant(s) Nygren et al.	
<b>Information Disclosure Citation</b> 		Docket Number 019143.0347	Group Art Unit 2161	Filing Date February 8, 2002	

U.S. PATENT DOCUMENTS						
	DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE
A	5,793,861	08/11/1998	Haigh	379	266	06/11/1996
B						
C						
D						
E						
F						
G						
H						
I						
J						
K						
L						

FOREIGN PATENT DOCUMENTS							
	DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO
M	EP 1 016 998 A2	07/05/2000	EPO	G06F 17/60		X	
N	WO 01/75747 A1	10/11/2001	PCT	G06F17/60		X	
O	WO 01/54388 A1	07/26/2001	PCT	H04M 1/64		X	
P							

	DOCUMENT (Including Author, Title, Source, and Pertinent Pages)	DATE
Q	Ronni T. Marshak, "IBM's FlowMark Object-Oriented Workflow for Mission-Critical Applications," <i>Workgroup Computer Report</i> , Vol. 17, No. 5, XP 000568699, May 1994, 11 pages.	May 1994
R	David Hollingsworth, "The Workflow Reference Model," Document No. TC00-1003, <i>Workflow Management Coalition</i> , January 19, 1995, 55 pages.	January 19, 1995
S	Kerry W. Hassler et al., "Revolutionizing Definity® Call Centers in the 1990s," <i>AT&amp;T Technical Journal</i> , July/Aug. 1995, 10 pages.	July/Aug. 1995
T	PCT International Search Report in International Application No. PCT/US 03/01759, dated November 14, 2003, 7 pages.	Nov. 14, 2003

EXAMINER	DATE CONSIDERED
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EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.

U.S. PATENT AND TRADEMARK OFFICE